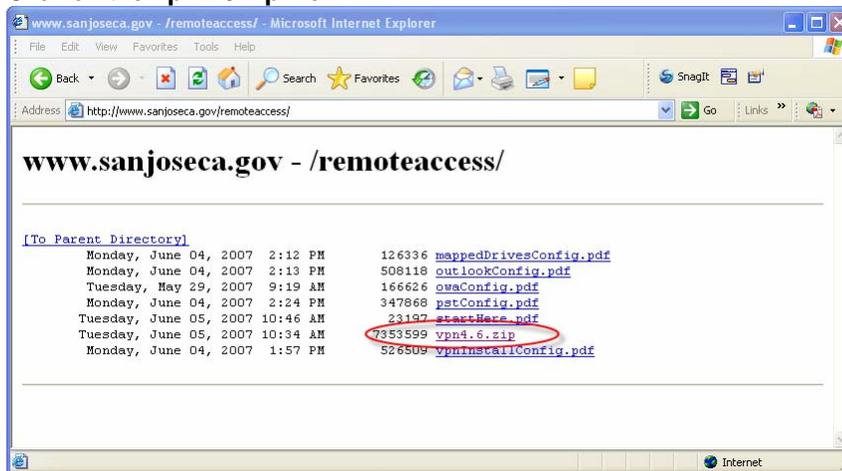


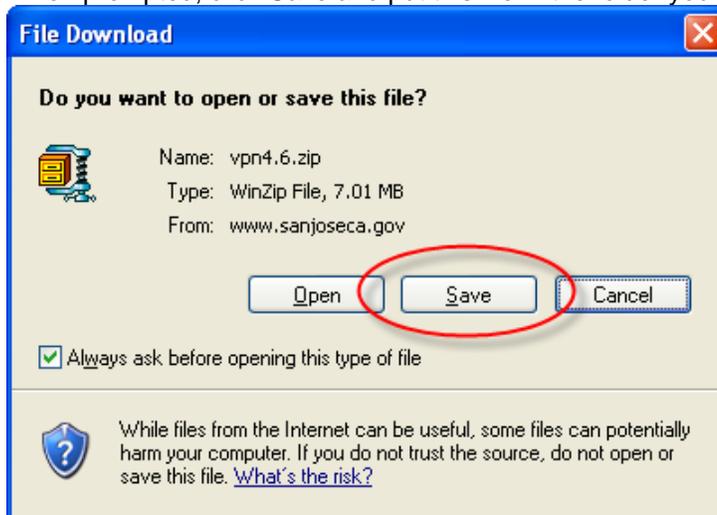
Remote Access – VPN Client Instructions

Step 1: Get the software

1. If you brought the software home on a CD or thumb drive skip to **Step 2: Install the Software** (p. 2).
2. If you haven't already done so, open Internet Explorer and go to: <http://www.sanjoseca.gov/remotearchive>.
3. Create a folder on your computer. This will be used to store the file you download.
4. Click on the **vpn4.6.zip** file.



5. When prompted, click Save and put this file in the folder you created in Step #3.

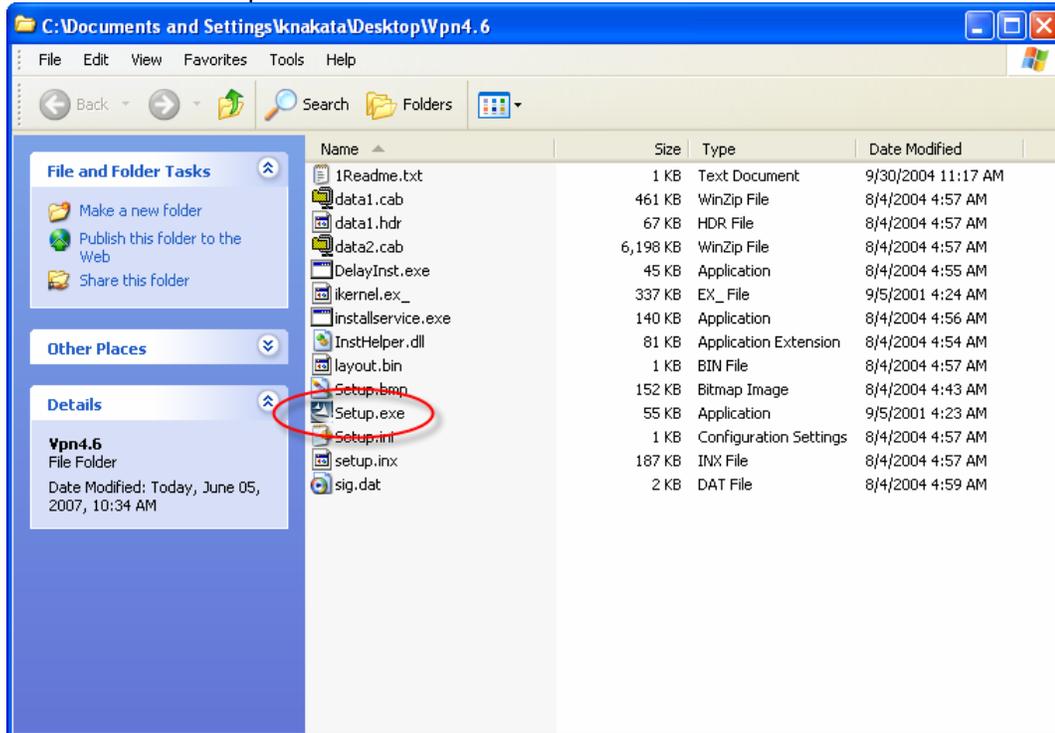


6. After you save the file, unzip it inside the folder.

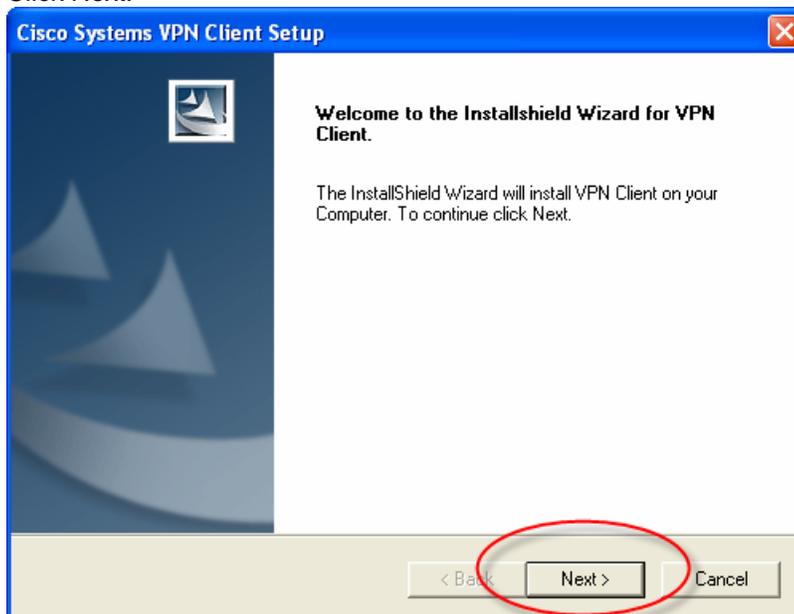
Remote Access – VPN Client Instructions

Step 2: Install the software

1. Double click on Setup.exe.

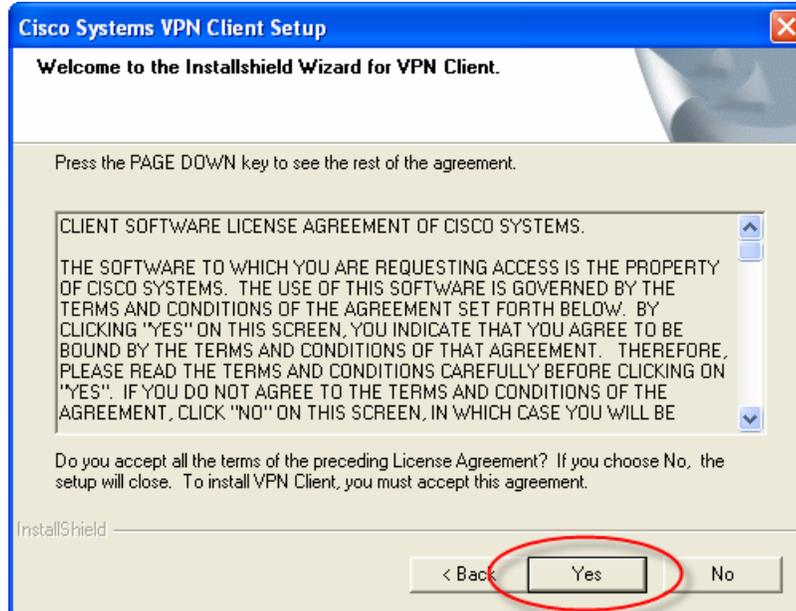


2. Click Next.

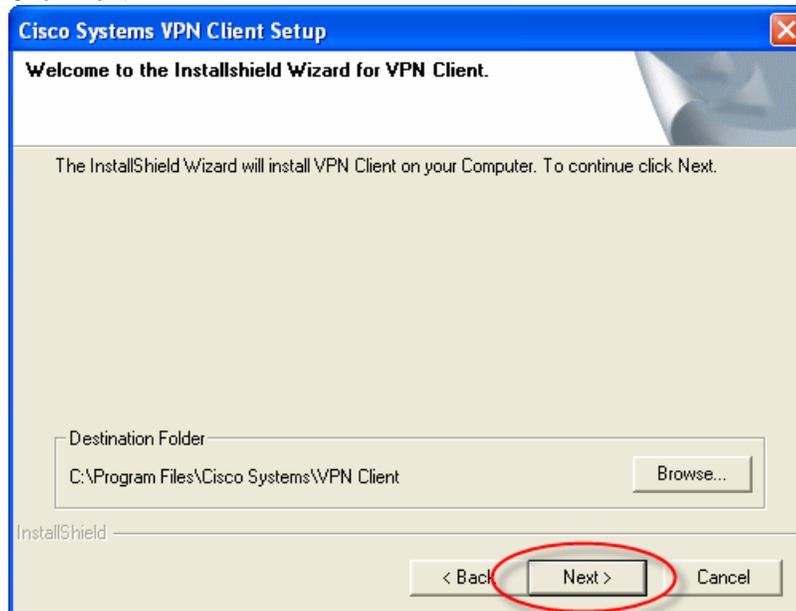


Remote Access – VPN Client Instructions

3. Click Yes.

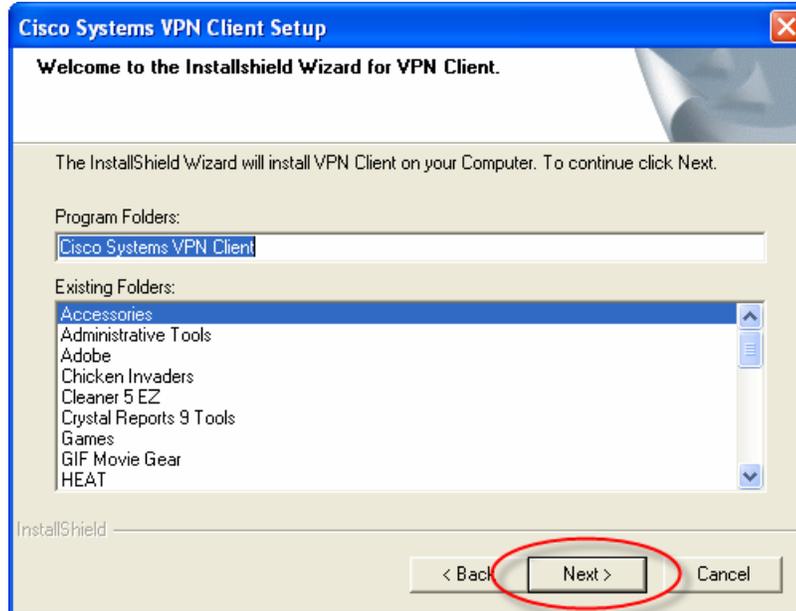


4. Click Next.

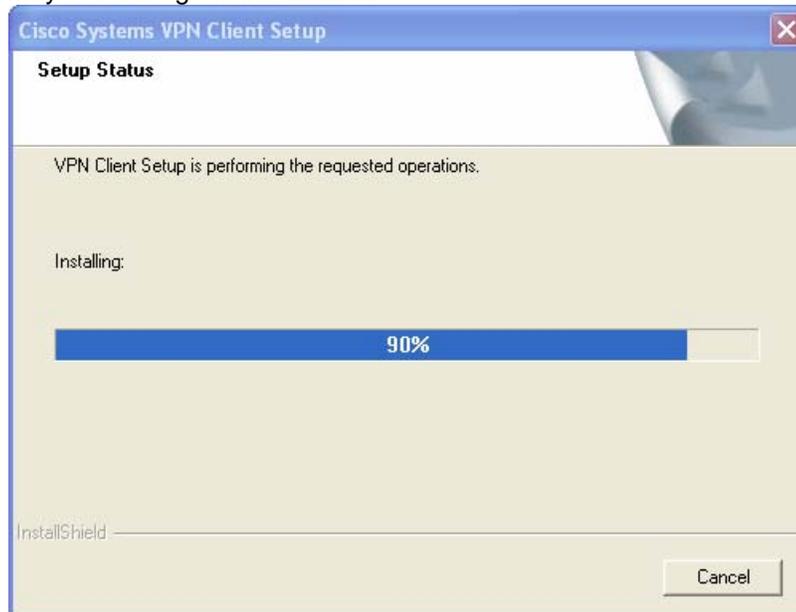


Remote Access – VPN Client Instructions

5. Click Next.



6. The client will now install itself on your computer. Here are various screen shots that you may see during the installation.



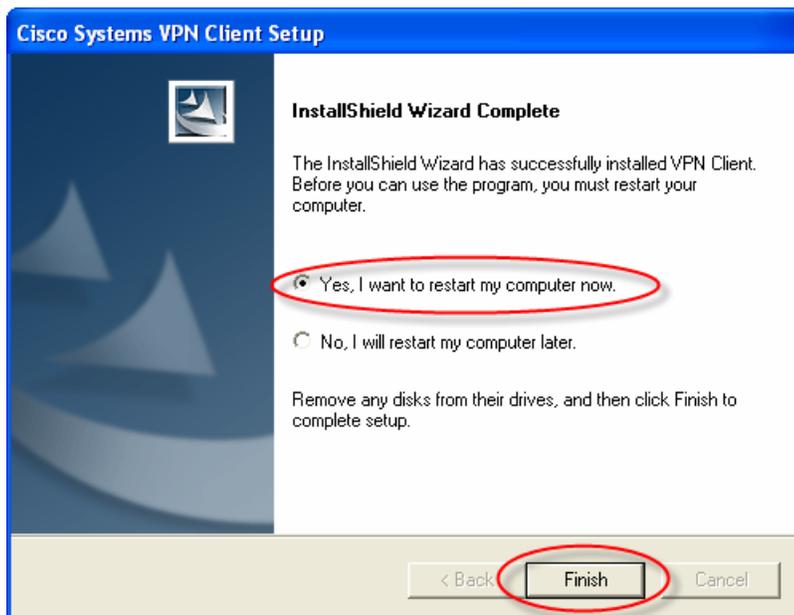
Please wait while the installation updates your Network Settings. This may take several minutes...

Remote Access – VPN Client Instructions



Installing the Cisco Systems Network Adapter please wait...

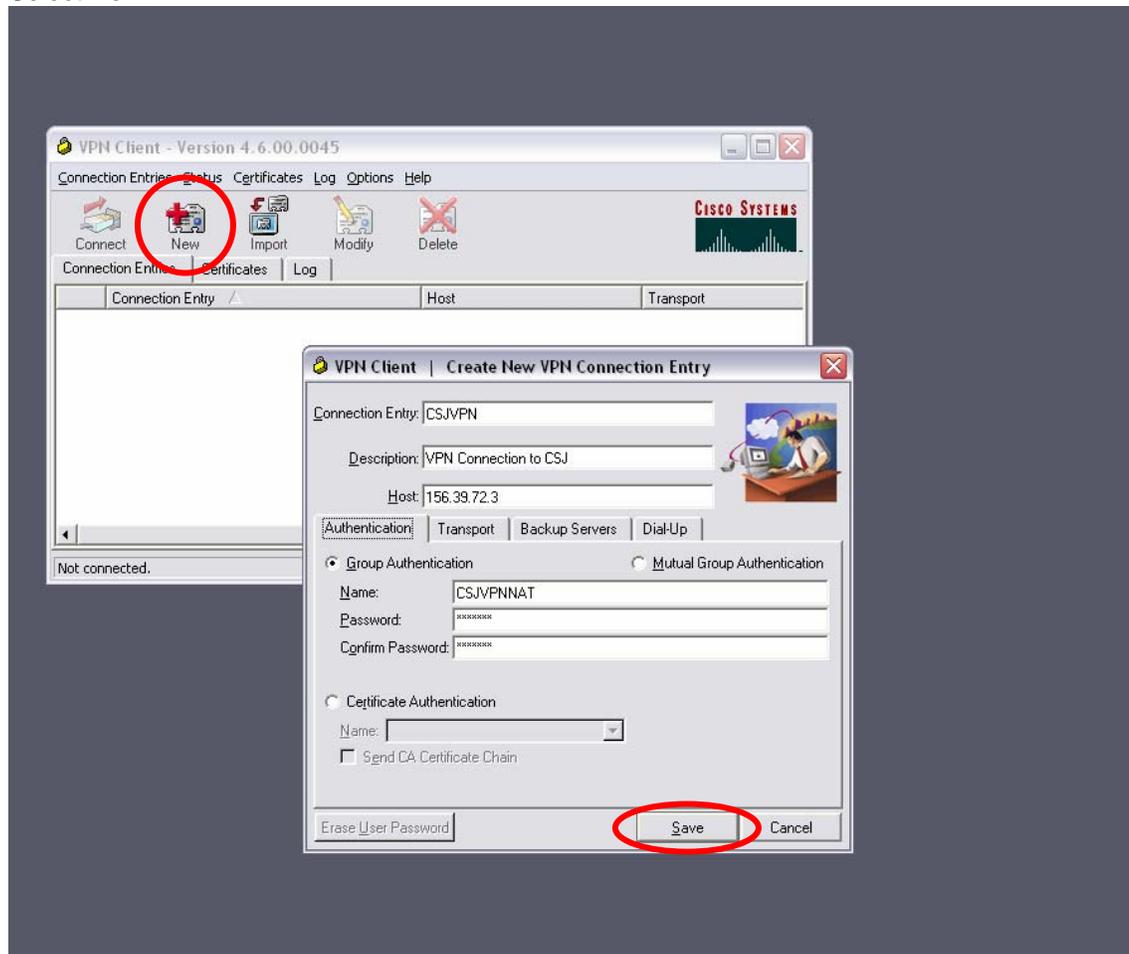
7. When the installation completes, you will be prompted to reboot your computer. Make sure any open programs or documents are closed. Select Yes and click Finish.



Remote Access – VPN Client Instructions

Configure VPN client

1. Before installing this client, please be sure you have removed any previous Cisco VPN client software from your computer.
2. Select New.

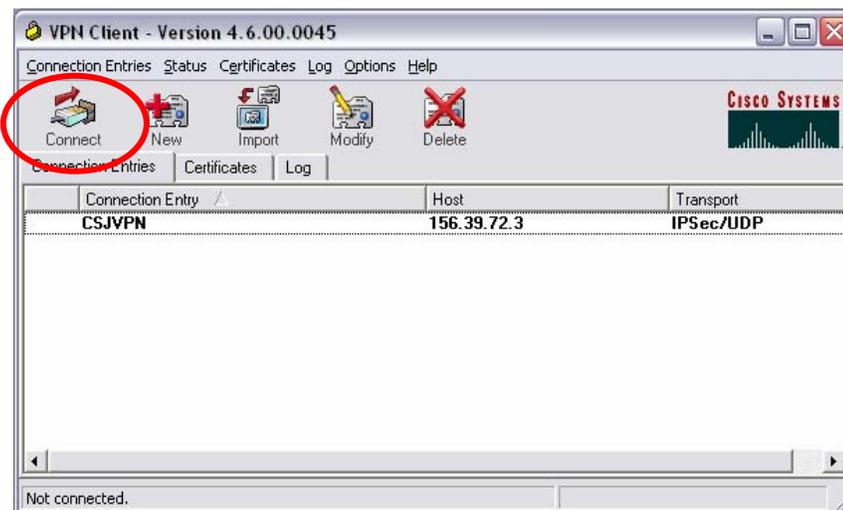


3. Enter Connection Entry: CSJVPN.
4. Enter Description: VPN Connection to CSJ.
5. Enter Host 156.39.72.3.
6. Select Authentication Tab.
7. Select Group Authentication.
8. Enter Name CSJVPNNAT (uppercase).
9. Enter Password v3r3u63.
10. Confirm Password.
11. Select Save

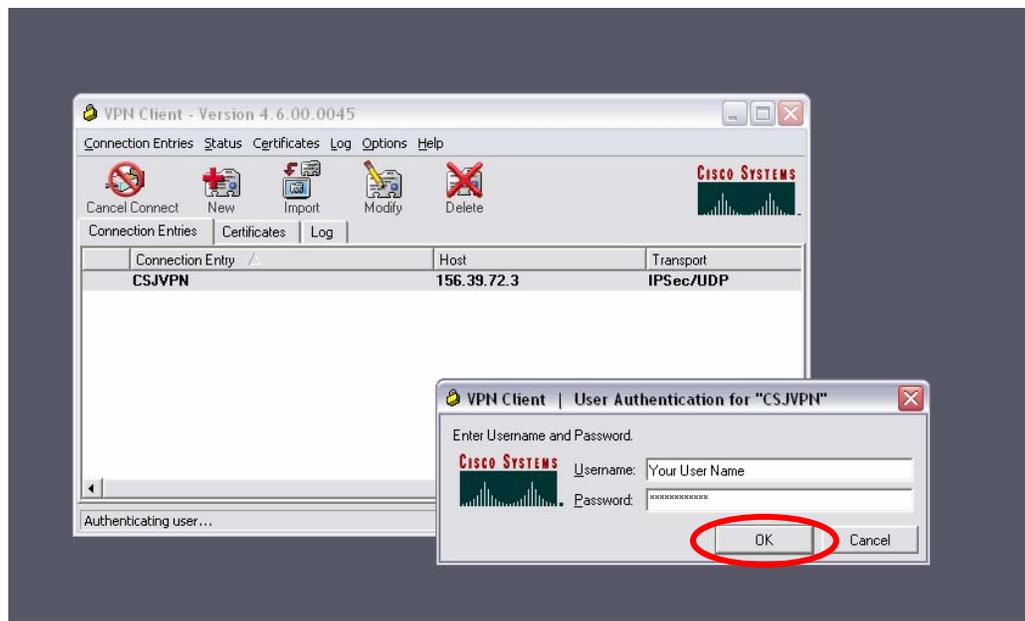
Remote Access – VPN Client Instructions

Connecting VPN client

1. Connect to your ISP by Broadband (DSL or Cable) or Dial-Up
2. Verify your Internet connection is working, e.g. browse to www.msn.com
3. Launch VPN Client
4. Select **CSJVPN**
5. Select **Connect**

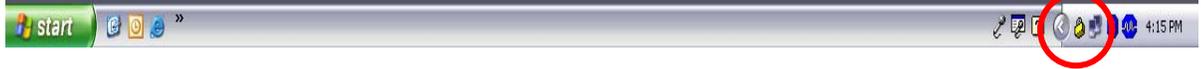


6. Enter user authentication for VPN (Your remote access username and password)
7. Select **OK**



Remote Access – VPN Client Instructions

8. Should see VPN padlock icon in task bar.



Disconnecting VPN client

1. Launch VPN Client
2. Select **Disconnect**

Other Issues

- **Drive Mapping**
Network Identification – Set Workgroup to user domain name
- **Firewalls**
XP Home Edition with SP2 – Except UDP 62515 on firewall.